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## Four Ways to Order

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Qty.	Title	Price	Qty.	Title	Price
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	CPCM Study Guide	\$65 (Member) \$80 (Nonmember)	<b>Totals</b> (NCMA reserves the right to modify prices as needed.)		
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	The NCMA Chronicle: Celebrating 50 Years	\$150	<b>NCMA uses standard UPS ground shipping for all orders. Shipping charges are based on the weight of the total order; please contact Customer Service at 800-344-8096 or <a href="mailto:memberservices@ncmahq.org">memberservices@ncmahq.org</a> to determine your shipping rate, or for expedited, international, and APO/FPO shipping rates.</b>		
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**Credit Card**     MC    VISA    AMEX    Discover

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Name on Card	Expiration Date
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### 15-Day Book Return Policy:

If for any reason you are not satisfied with your order you may return it to NCMA within 15 days to:  
National Contract Management Association  
21740 Beaumeade Circle, Suite 125, Ashburn, VA 20147

Prior to returning the item, please contact NCMA Customer Service at 800-344-8096 or e-mail [memberservices@ncmahq.org](mailto:memberservices@ncmahq.org) to obtain an Authorized Return Number (ARN). The ARN must be written on a copy of the original packing slip, on the return shipping label, and returned within 15 days of the shipment date. Returns will not be accepted without an ARN number. NCMA will accept non-damaged returns only. To expedite any credit that might be due to you, please note the reason for your return on the copy of the packing slip. Shipping and handling charges are non-refundable from original order or return shipment. NCMA is not responsible for return items lost during shipment. NCMA recommends that you obtain a tracking number for your return shipment in case it is lost or damaged. NCMA reserves the right to refuse product returns beyond 15 days from the ship date.